



**Customer magazine. News from the ontour universe...**



ontour at the transport logistics 2023. This year with a more open booth.

## Trade fair again at last

At the beginning of May it was finally time again: After a total of a three years break, this year's transport logistics took place in Munich. ontour was also there again, this time with a more open booth. The people's need for exchange and trade fair atmosphere became more than clear after this long break, which was not only noticeable by this year's visitor numbers. Our booth was well attended and the ontour fair team was tirelessly in conversation with the guests. We were particularly pleased about the numerous meetings with our existing customers, who did not want to miss the personal exchange on site.

## Networking in Costa Rica

ontour is one of the founding members of the logistics network World Freight Network - WFN - which was launched in London in 2004. Every year, the members of the network meet to exchange information on the latest topics and trends in the logistics industry, maintain contacts and welcome new members.

This year's meeting was held on 19-21 June in Costa Rica. The ISO-9001-certified network unites around 250 independent carriers in 108 countries worldwide. "Through the network, I have made good and reliable contacts. The head office in London is always there to help if you are looking for a recommendable transport company or agent on the other side of the globe," ontour Managing Director Peter Koppermann describes the good cooperation among the members.



In June 2023 the place to be for the World Freight Network (WFN) members was Costa Rica. 2024 the reunion will be in Dubai.

**FLEET NEWS**



„ontour rocks“: Event- & fair logistics at its best. Whether it's a rock band, symphony orchestra, sport or fair event - we deliver your equipment punctually and reliably to its destination. With our new event trailer.



„VIP Shuttle“: A new VW T6 with top vehicle equipment replaces our old team transporter and also received a design relaunch in black/silver.

Right: New 18-tonne truck for Cologne - our colleagues in Cologne receive a new 18-tonne tarpaulin truck with tail lift.



Left: Renewal in our bus fleet: A new Iveco Daily with Berlin branding replaces an old vehicle in order to always ensure our sustainability and quality standards in terms of vehicles.



## Exklusive insights at LH Cargo

On 31 May 2023, a small group of the ontour team was given an exclusive insight into Lufthansa's processes, especially those of the Cargo division. The group, which consisted mainly of trainees and a few other employees, was guided on site by a Lufthansa scout. They started at the Pet-Center of LH, where the four-legged companions of the passengers are cared for until they are picked up. Of particular interest however, was the systematic handling of cargo and the facts explained by the scout about the daily processes.

Highlight of the tour was the visit to an LH Charity aircraft freighter of the organisation Cargo Human Care e.V. on the apron. „We were allowed to visit the cargo hold and the cockpit. That was more than impressive. As was the size of the aircraft when you stand underneath it on the apron,“ reported our trainee Paul Götz.



Lufthansa Cargo up close: Our team of trainees and employees was thrilled with the impressions they were able to take away from this tour.

The mass of information and impressions was ultimately overwhelming and left our small ontour group with a lasting impression of wonder. In summary a very exclusive experience. You can find an interesting article on the work of Cargo Human Care e.V. [here](#).



### Did you know...

...that the words transport, forwarding and logistics are often mentioned together in the same sentence, but what exactly is the difference?

**Transport** is the movement of goods from the place of receipt to the place of destination. The main purpose of **freight forwarding** is to organise transport. **Logistics** are all activities aimed at organising systematic and uniform supply chain management.

So each of the words stands for a completely different part of the organisation of the supply chain.

## ontour UK renews its forklift fleet

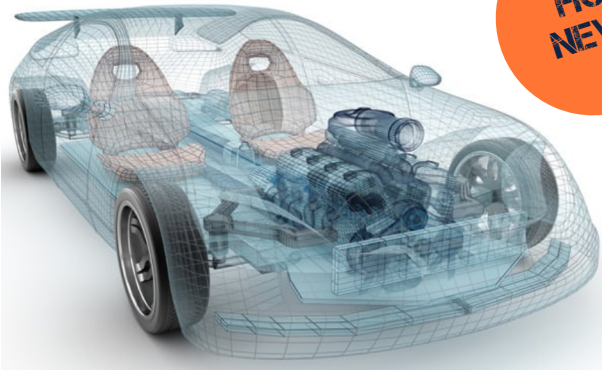
And is opting for blue. But that is only the colour aspect to keep with the corporate design. The most important thing of course is that our London colleagues have access to a modern fleet of forklifts that can meet any requirements with a lifting capacity of up to 3,500 kg and manoeuvrability in the narrowest of racking aisles. And at the same time, with the latest safety aspects, it enables our warehouse team in the UK to work safely.



The forklift fleet of ontour logistics services UK Ltd.: Up to any task.



**HOT NEWS**



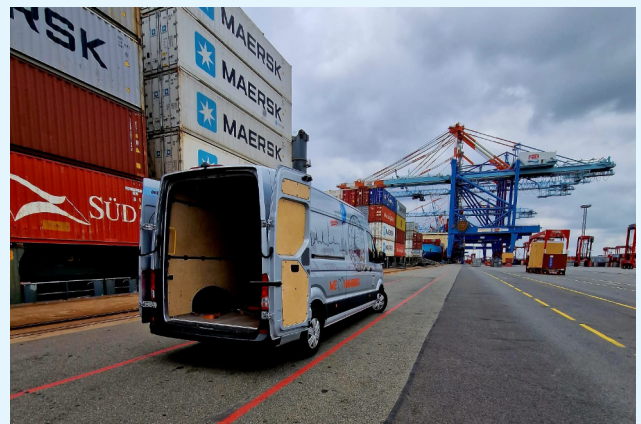
## From the warehouse to the test track

ontour takes over the complete warehouse design for a well-known customer from the e-sports car sector. The project includes the complete warehousing for the prototype development and testing section. This includes the provision of the warehouse software, the set-up of a customer portal with an affiliated webshop, the dispatch processing of spare parts to the test tracks as well as the vehicle transport and import processing of the vehicle prototypes.

From the warehouse directly to the test track. ontour delivers the required spare parts to the test tracks just in time as part of the project fulfillment.

**SPOTTED**

...was our new Hamburg delivery van by supplying the MV „Margarete Schulte“ in Bremerhaven with ship spare parts. A few hours later, the ship was able to leave for Mexico



Congratulation to Lucia Sommerweiß (HH/photo), Sarah Koppermann und Lukas Heck (both FRA) for successfully passing their final exams.

**Short news:** +++ TOP: This year, ontour is once again logistics provider for the NFL Germany games in Frankfurt +++ On top: New floor inaugurated at Raunheim headquarters +++ From our branches: Hamburg - Anna Katharina Lucia Sommerweiß successfully passes her exam to become a Management assistant for forwarding and logistics services +++ Raunheim - Sarah Koppermann completes final exam as best of the year. Lukas Heck successfully passes his final examination as an IT specialist. ontour has once again increased the number of apprenticeships. With total of twelve trainees, this is the highest number since the company was founded +++

### Impressum:

ontour transport service GmbH  
Seinestr. 1  
65479 Raunheim (Frankfurt a. M.)  
Germany

Phone: +49 (0) 6142 - 7930 00  
eMail: dispo@ontour-fra.de  
www.ontour-fra.de